

March 26, 2020

Dear Valued Customer,

As concern regarding the impact of the worldwide Covid-19 outbreak continues to grow, we want to assure you that the PolyPeptide Group remains committed to fulfilling your requirements for life-saving and life-changing APIs.

Since the health and safety of our employees remains the top priority, all PolyPeptide sites have taken a prudent and proactive approach to the situation. All locations are practicing rigorous cleaning and infection control procedures. In addition, flexible, staggered schedules, smaller teams and work from home options have enabled all sites to operate with fewer people on site at any given time, reducing potential contact amongst employees while maintaining operations at a close-to-normal pace.

We are also restricting visitors to our sites and have implemented a travel ban for all employees until recommendations and directives from National and Local Governmental Agencies are revised. In the meantime, we invite you to take advantage of our secure videoconferencing system allowing "face to face" discussions with your project team at any time.

To date we have been very fortunate to have only minor changes to our plans and projects. The vast majority of our activities remain fully on schedule and we will continue to track these closely, as the situation continues. While we cannot promise that the impact of the Covid-19 pandemic will remain small, we can promise we will do everything in our power to meet your project timeline. We will continue to track all projects closely and alert you immediately of any changes to the delivery schedule for your product or project.

This isn't business as usual, and we are all re-evaluating conditions every day. Let's keep the lines of communication open as we work to support your projects, your business, and your patients.

Thank you for your ongoing partnership and support during this challenging time.

Wishing you and your family good health,

Kind regards,



Jane Salik

CEO